## **Request change of organization configuration**

This step-by-step guide outlines the general process required to request change of organization configuration. It is for general guidance only. The screenshots provided hereunder are for general illustration purpose and may not be specific for the case/document concerned.

Item	Process	Related screenshots for reference
1.	Login user account [Note: Please refer to the step- by-step guide Account Login and Logout for information if necessary.]	The landing page after logged-in is displayed
NOTE	Only the Primary Administrato Organization.	ors are able to make request to change the configuration of the
2.	Organization AccountsMaintenanceUnder Main Menu >Organization AccountsMaintenance >Select "Request Change ofOrganization Configuration"	The landing page of PA Account after logged-in is displayed
3.	Select OrganizationConfiguration Type andinput Requested ValueFrom the dropdown list,select the organizationconfiguration types >Input the Requested Valuefor change[Note: For example, if an Organization considers the default maximum number of Branches is insufficient to meet the operational needs, the	The "REQUEST CHANGE OF ORGANIZATION CONFIGURATION" screen is displayed

Item	Process	Related screenshots for reference
	relevant PA may request to increase the maximum number by inserting the required value in the related field.]	
<mark>NOTE</mark>	Herewith the list of "Organizat	ion Configuration Types" available for selection:
	1) Maximum number of Branc	hes;
	2) Maximum number of defau	t Organization User Account holders;
	3) Maximum number of Organ	ization User Account holders;
	4) Maximum number of Organ	ization User Account holders linked to each case party;
	5) Maximum number of Prima	ry Administrator Account holders;
	6) Maximum number of Secon	dary Administrator Account holders; and
	7) Maximum number of Secon subsequent case assignment).	dary Administrator Account holders linked to each case party (for
4.	Input Reason for the	
	<u>request</u>	REQUEST CHANGE OF ORGANIZATION CONFIGURATION Screen ID. EUAM-GNN-00101
	Input <b>Reason</b> for the request in the textbox >	Organization Code Organization Name (Eng)   2468 Happy Company   Organization Name (Chi)   ####################################
	Click "SUBMIT" >	Maximum number of Branches   60     Reason *   60     We will expand our businesd   000000000000000000000000000000000000
5.	Acknowledgment	A pop-up message screen is displayed
	Chek OK	í
		Information
		The request is received.
		ок
6.	Internal Process by	PA will receive an email after vetting by Judiciary to notify whether
	Judiciary	the application for the change of organization configuration is approved or rejected.