

Assign court case(s) to OU Account(s) by SA of the same branch, including assignment by PA (by profile)

Whenever an Organization opts to transact with the e-Courts electronically for a specific court case (i.e. linking up of an Organization Account with that specific court case), the PA, or SA, is required to assign that specific court case to OU Account(s) before the account holder(s) can carry out further electronic transactions with the e-Courts by means of iCMS¹.

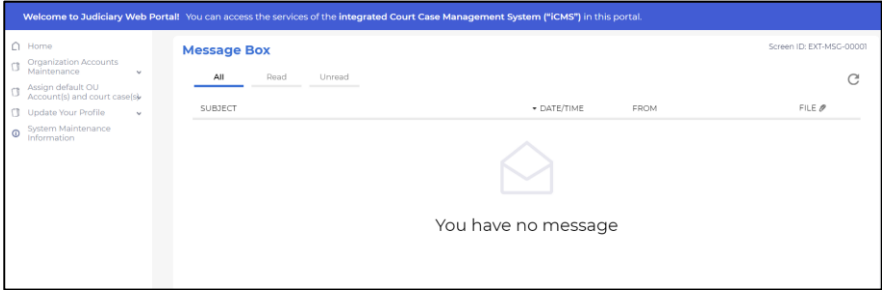
There are **two types of case link-up**, namely -

- (1) Assign case(s) by **Profile** to OU(s) – If SA decides to assign court cases according to case profile (e.g. Personal Injuries Action of the District Court) to designated OU(s) of the same branch, no further link-up of such type of cases individually will be required.
- (2) Assign case(s) by **Case No.** to OU(s) – If SA opts to assign individual cases to designated OUs of the same branch one by one, the OUs can only access to those particular cases that SA entitles them to access.

This step-by-step guide outlines the general process required

- to link-up court case to an OU Account **by SA of the same branch, including assignment by PA by Profile²**; and
- to remove case profile(s) assigned to SA by PA.

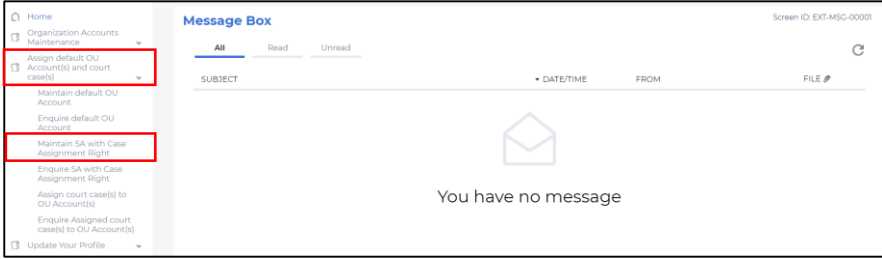
It is for general guidance only. The screenshots provided hereunder are for general illustration purpose and may not be specific for the case/document concerned.

Item	Process	Related screenshots for reference
1.	<p><u>Login user account</u></p> <p><i>[Note: Please refer to the step-by-step guide Account Login and Logout for information if necessary.]</i></p>	<p>The landing page after logged-in is displayed</p> 
<p>NOTE</p>	<p>The function of “Maintain SA with Case Assignment Right” is only available to PA(s) of the Organization to access.</p>	

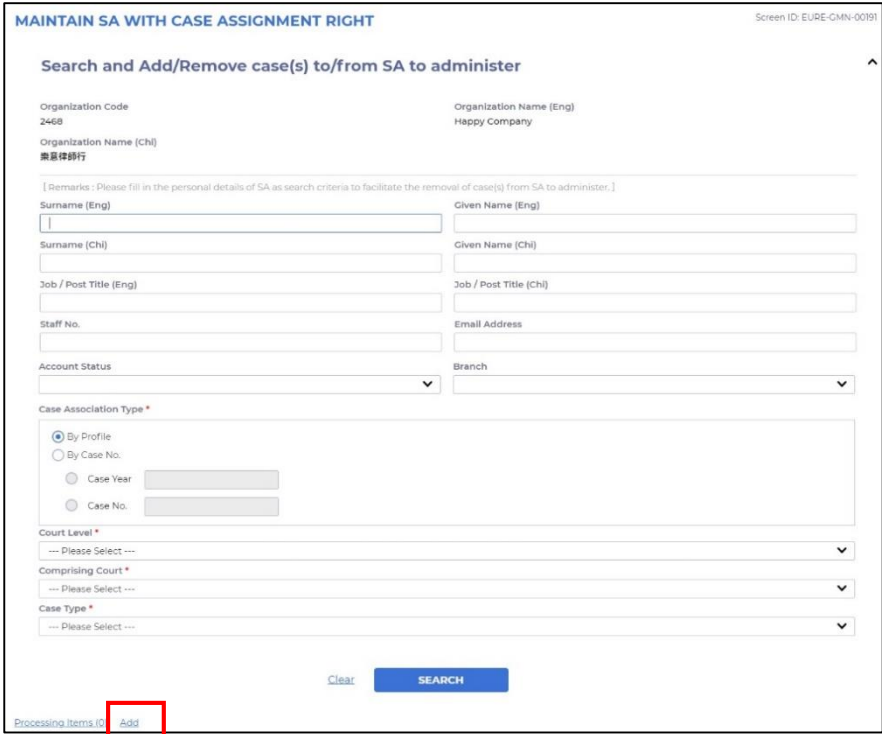
¹ When assigning court case to OU Account, PA and SA should be cautious to avoid conflict of interest.

² For assignment of cases to OUs by case number, please refer to the step-by-step guide on **Assign court case(s) to OU Account(s) by SA of the same branch, including assignment by PA (by case number)** for more information.

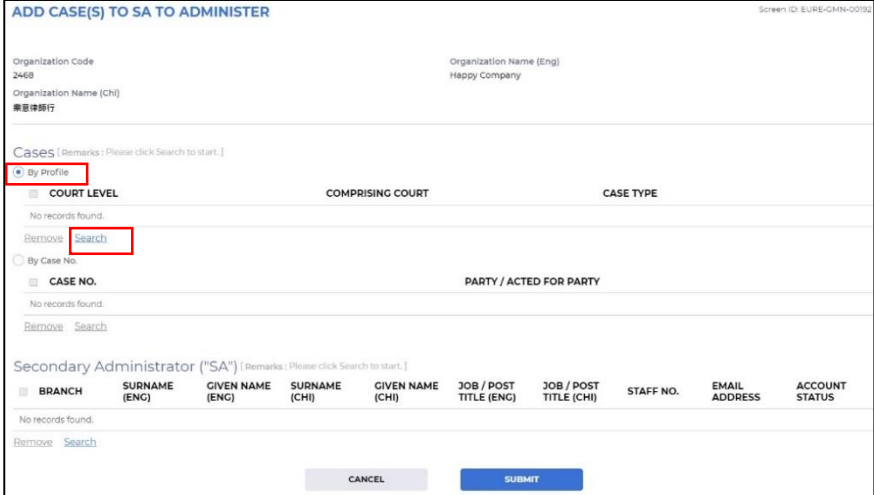
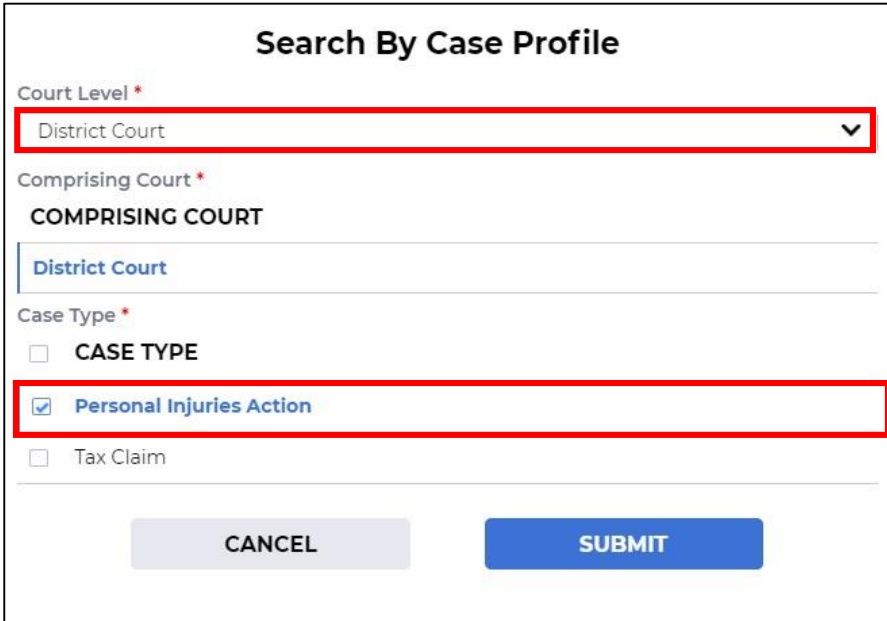
Step-by-step guide - “Assign court case(s) to OU Account(s) by SA of same branch, including assignment by PA (by profile)”

Item	Process	Related screenshots for reference
2.	<p><u>Assign default OU Account(s) and court case(s)</u></p> <p>After logging in with a PA account, under Main Menu ></p> <p>Assign default OU Account(s) and court case(s) ></p> <p>Select Maintain SA with Case Assignment Right ></p>	<p>The landing page of PA Account after logged-in is displayed</p> 

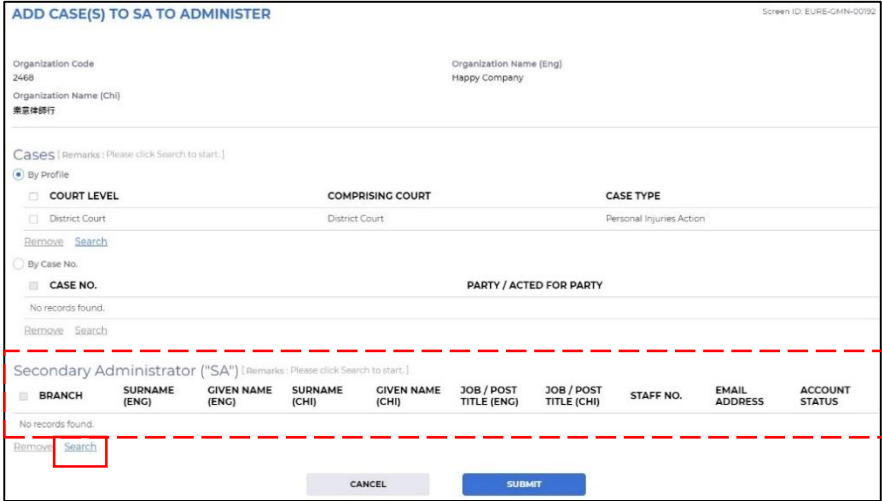
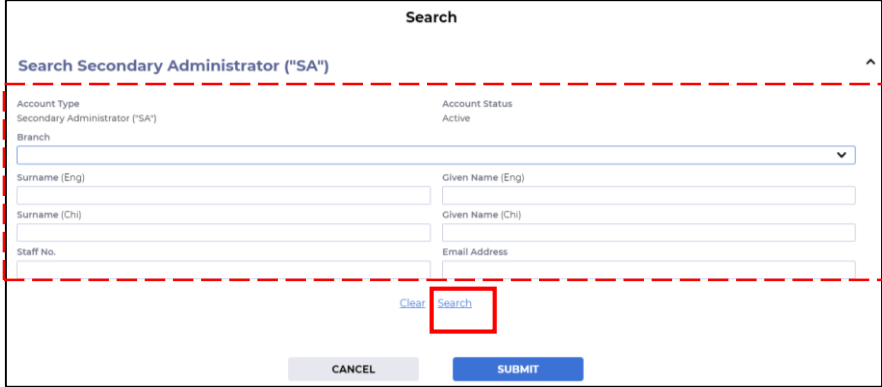
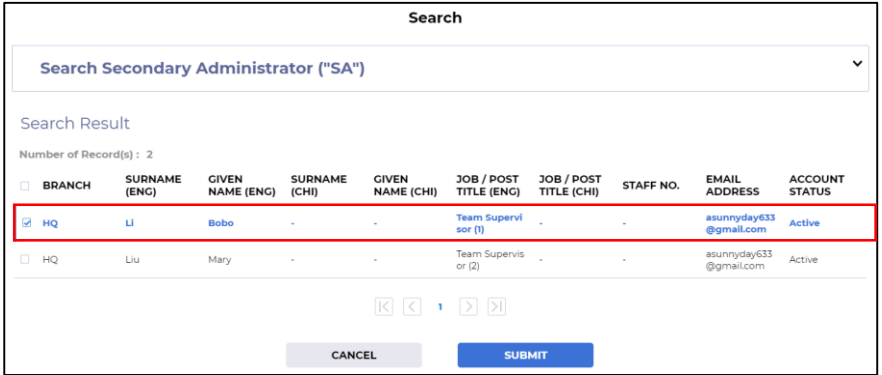
Add case(s) to SA to administer (By Profile)

3.	<p><u>Maintain SA with Case Assignment Right</u></p> <p>Scroll to the bottom of the page, click “Add” for case association type selection ></p> <p><i>[Note: Please refer to items 20 to 24 for procedure on removal of assigned case profile(s) from SA(s).]</i></p>	<p>The “Maintain SA with Case Assignment Right” screen is displayed</p> 
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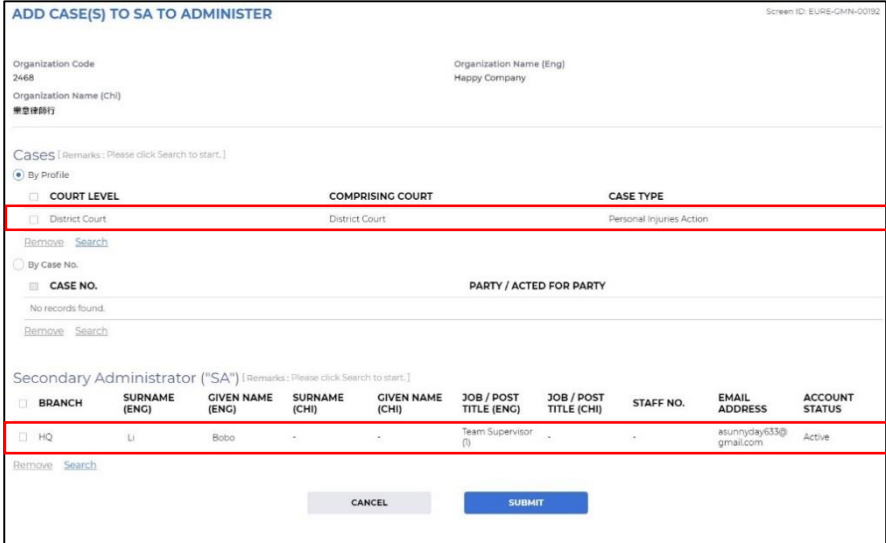
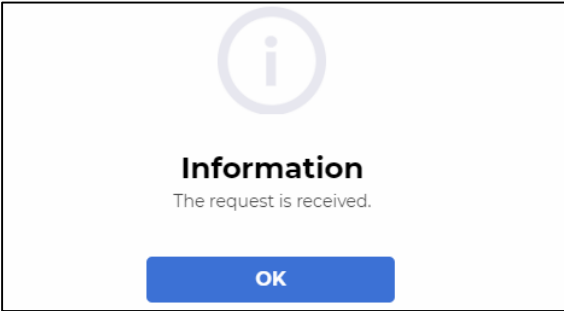
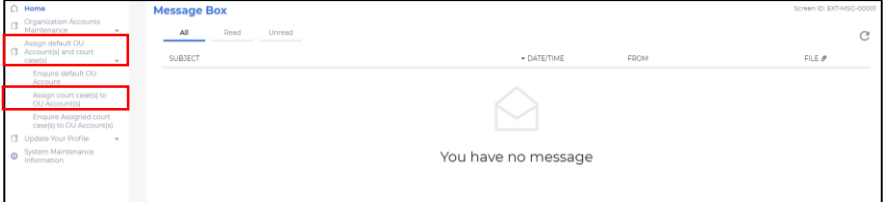
Step-by-step guide - “Assign court case(s) to OU Account(s) by SA of same branch, including assignment by PA (by profile)”

Item	Process	Related screenshots for reference
4.	<p><u>Add Case(s) to SA By Profile</u></p> <p>Select the option “By Profile” (i.e. case type) ></p> <p>Click “Search” ></p>	<p>The “Add Case(s) to SA to administer” screen is displayed</p> 
5.	<p><u>Select Court Level and Case Type</u></p> <p>Select Court Level ></p> <p><i>[Note: The Comprising Court is pre-set by the system according to the Court Level selected.]</i></p> <p>Select the checkbox next to the Case Type(s) you want to assign ></p> <p>Click “SUBMIT” ></p>	<p>The “Search By Case Profile” screen is displayed</p> 
<p>NOTE</p>	<p>PA may select the checkbox next to “CASE TYPE” to select all available case types under the corresponding Court Level for assignment to SAs.</p>	

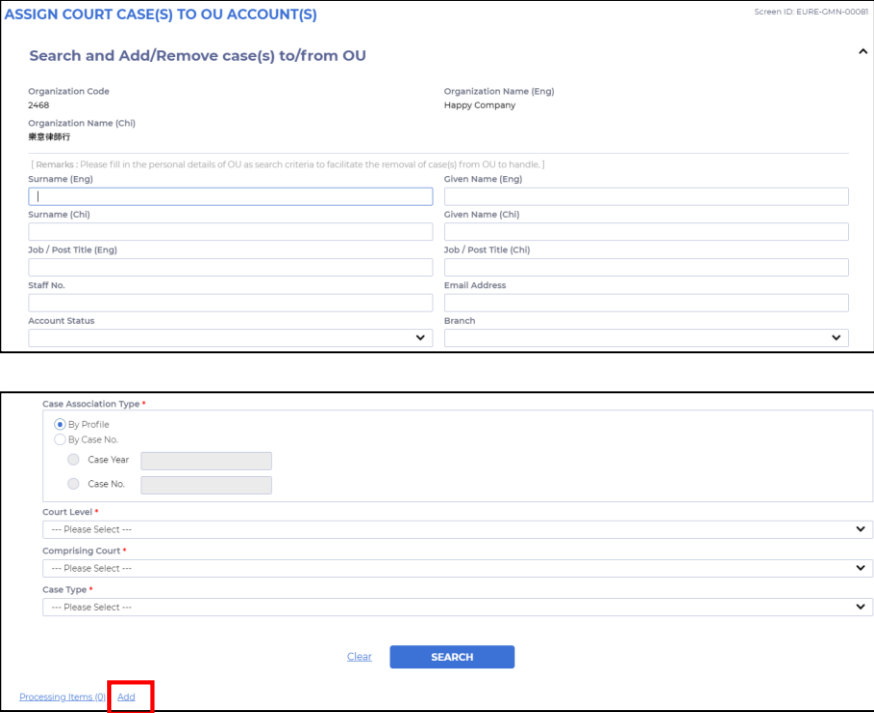
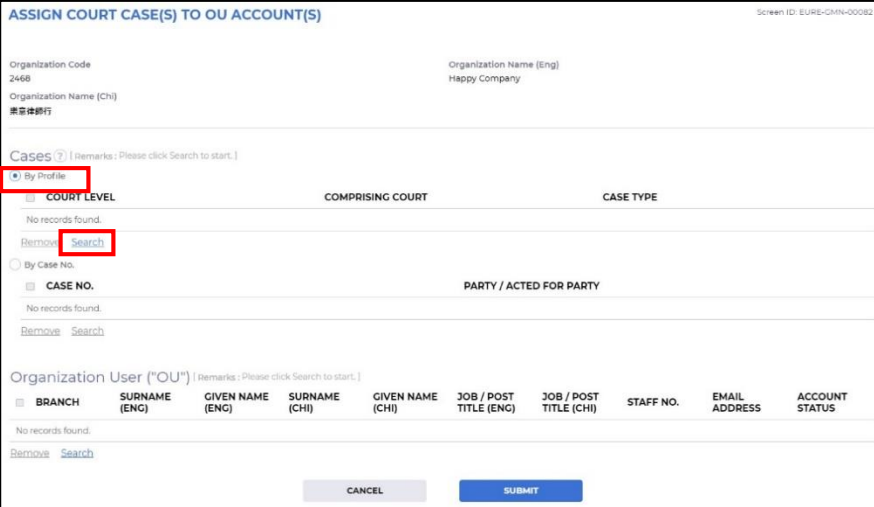
Step-by-step guide - “Assign court case(s) to OU Account(s) by SA of same branch, including assignment by PA (by profile)”

Item	Process	Related screenshots for reference																														
6.	<p><u>Search for a SA</u></p> <p>Under “Secondary Administrator (“SA”)” section</p> <p>Click “Search” ></p>	<p>The “Add Case(s) to SA to administer – Secondary Administrator (“SA”)” screen is displayed</p> 																														
7.	<p><u>Input the search criteria to search a SA</u></p> <p>Input search criteria ></p> <p>Click “Search” ></p>	<p>The “Search Secondary Administrator (“SA”)” screen is displayed</p> 																														
8.	<p><u>Select the SA to whom cases to be linked-up by profile</u></p> <p>Depending on the search criteria entered, the result will then display</p> <p>Select the checkbox next to the SA(s) you want to assign the selected case profile to ></p> <p><i>[Note: PA may select more than one SAs to link-up with the selected profile(s) ></i></p> <p>Click “SUBMIT” ></p>	<p>The “Search result of Secondary Administrator (“SA”)” screen is displayed</p>  <table border="1"> <thead> <tr> <th>BRANCH</th> <th>SURNAME (ENG)</th> <th>GIVEN NAME (ENG)</th> <th>SURNAME (CHI)</th> <th>GIVEN NAME (CHI)</th> <th>JOB / POST TITLE (ENG)</th> <th>JOB / POST TITLE (CHI)</th> <th>STAFF NO.</th> <th>EMAIL ADDRESS</th> <th>ACCOUNT STATUS</th> </tr> </thead> <tbody> <tr> <td><input checked="" type="checkbox"/></td> <td>HQ</td> <td>LJ</td> <td>Bobo</td> <td>-</td> <td>Team Supervisor (1)</td> <td>-</td> <td>-</td> <td>asunnyday633@gmail.com</td> <td>Active</td> </tr> <tr> <td><input type="checkbox"/></td> <td>HQ</td> <td>Liu</td> <td>Mary</td> <td>-</td> <td>Team Supervisor (2)</td> <td>-</td> <td>-</td> <td>asunnyday633@gmail.com</td> <td>Active</td> </tr> </tbody> </table>	BRANCH	SURNAME (ENG)	GIVEN NAME (ENG)	SURNAME (CHI)	GIVEN NAME (CHI)	JOB / POST TITLE (ENG)	JOB / POST TITLE (CHI)	STAFF NO.	EMAIL ADDRESS	ACCOUNT STATUS	<input checked="" type="checkbox"/>	HQ	LJ	Bobo	-	Team Supervisor (1)	-	-	asunnyday633@gmail.com	Active	<input type="checkbox"/>	HQ	Liu	Mary	-	Team Supervisor (2)	-	-	asunnyday633@gmail.com	Active
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Step-by-step guide - “Assign court case(s) to OU Account(s) by SA of same branch, including assignment by PA (by profile)”

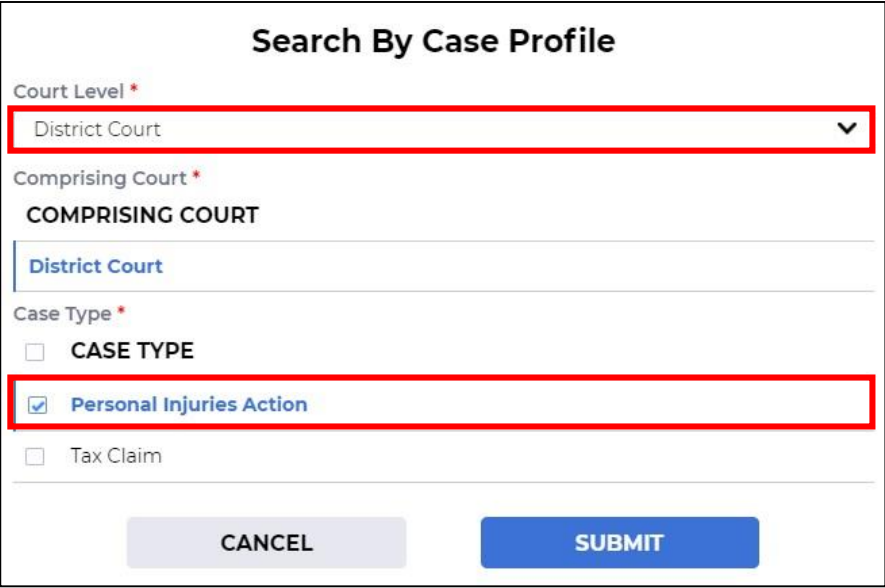
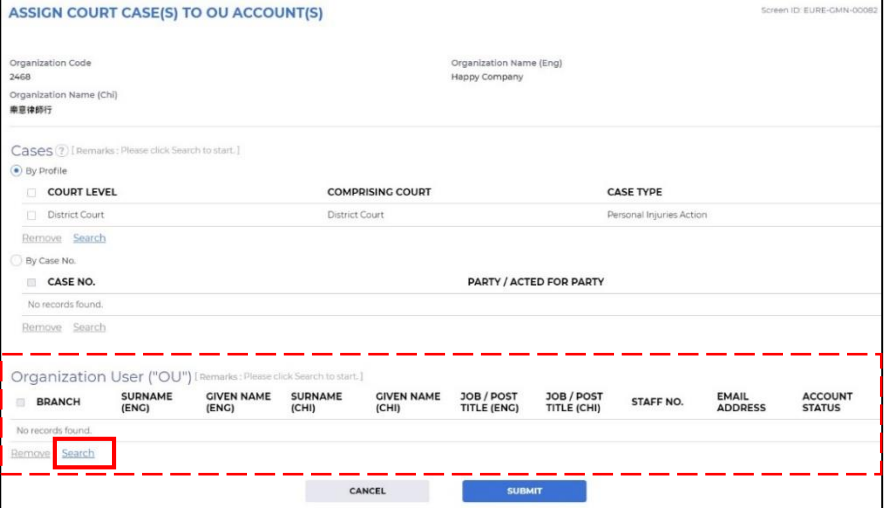
Item	Process	Related screenshots for reference
9.	<p><u>Confirm the options selected</u></p> <p>Check the case profile selected in Item 5 and the SA(s) selected in Item 8.</p> <p>Then click “SUBMIT” ></p>	<p>All the selected options are displayed</p> 
10.	<p><u>Acknowledgement</u></p> <p>Click “OK” to complete ></p>	<p>A pop-up message screen is displayed</p> 
NOTE	<p><i>SA can link up case to OUs of same branch by profile AFTER the related case profile is assigned by PA to this SA.</i></p>	
11.	<p><u>SA to assign court cases to OU by profile – Assign default OU Account(s) and court case(s)</u></p> <p>After logging in with the designated SA Account, under Main Menu ></p> <p>Select Assign default OU Account(s) and court case(s) ></p> <p>Select Assign court case(s) to OU Account(s) ></p>	<p>The landing page of SA Account after signed-in is displayed</p> 

Step-by-step guide - “Assign court case(s) to OU Account(s) by SA of same branch, including assignment by PA (by profile)”

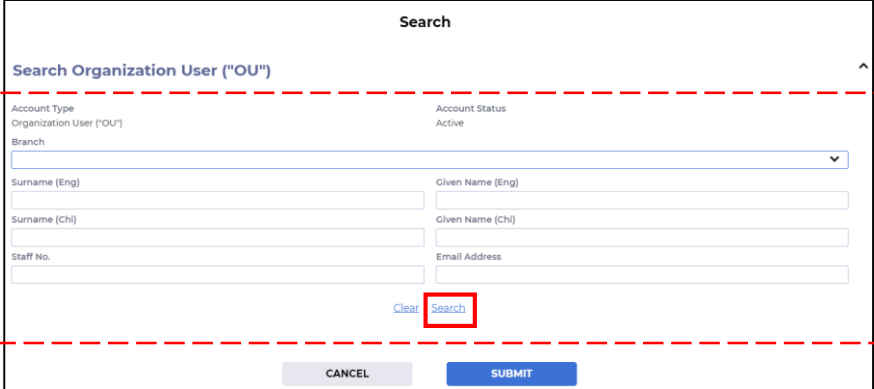
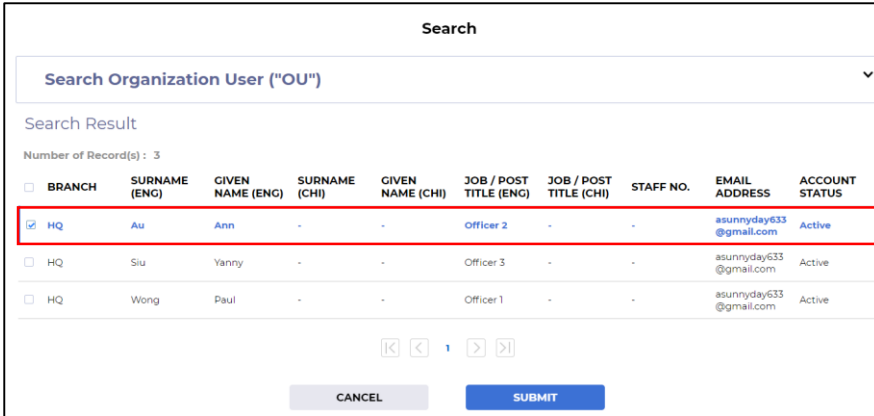
Item	Process	Related screenshots for reference
12.	<p><u>Assign court case(s) to OU Account(s)</u>³</p> <p>Scroll to the bottom of the page, click “Add” for case association type selection ></p>	<p>The “Assign court case(s) to OU Account(s)” screen is displayed</p> 
13.	<p><u>Assign cases by profile to OU</u></p> <p>Select the option “By Profile” (i.e. case type) ></p> <p>Click “Search” ></p>	<p>The “Assign court case(s) to OU Account(s) – Case Association” screen is displayed</p> 

³ For removal of assigned case profile(s) from OU(s), please refer to the step-by-step guide on **Assign court case(s) to OU Account(s) by PA/SA (by case profile)**.

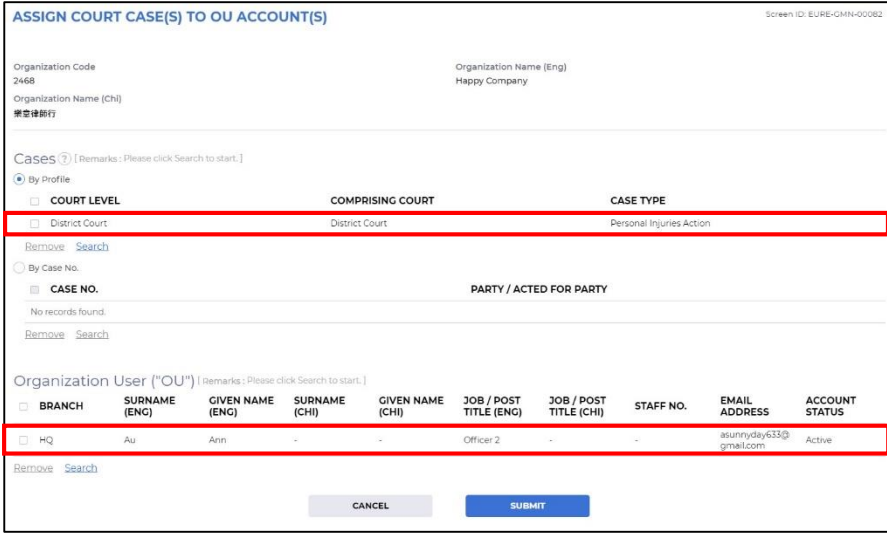
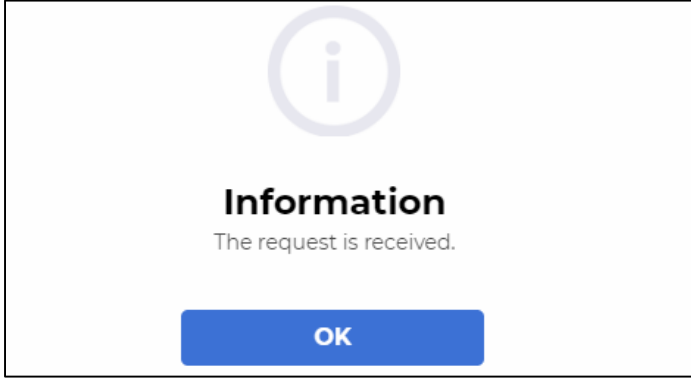
Step-by-step guide - “Assign court case(s) to OU Account(s) by SA of same branch, including assignment by PA (by profile)”

Item	Process	Related screenshots for reference
14.	<p><u>Select Court Level and Case Type</u></p> <p>Select Court Level ></p> <p><i>[Note: The Comprising Court is pre-set by the system according to the Court Level selected.]</i></p> <p>Select the checkbox next to the Case Type(s) you want to assign ></p> <p>Click “SUBMIT” ></p>	<p>The “Search By Case Profile” screen is displayed</p> 
NOTE	<p>SA may select the checkbox next to “CASE TYPE” to select all available case types under the corresponding Court Level for assignment to OUs.</p>	
15.	<p><u>Search for an OU</u></p> <p>Under “Organization User (“OU”)” section</p> <p>Click “Search” ></p>	<p>The “Assign court case(s) to OU Account(s) – Organization User (“OU”)” screen is displayed</p> 

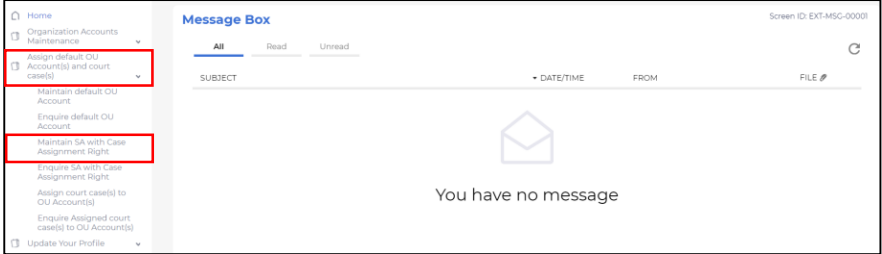
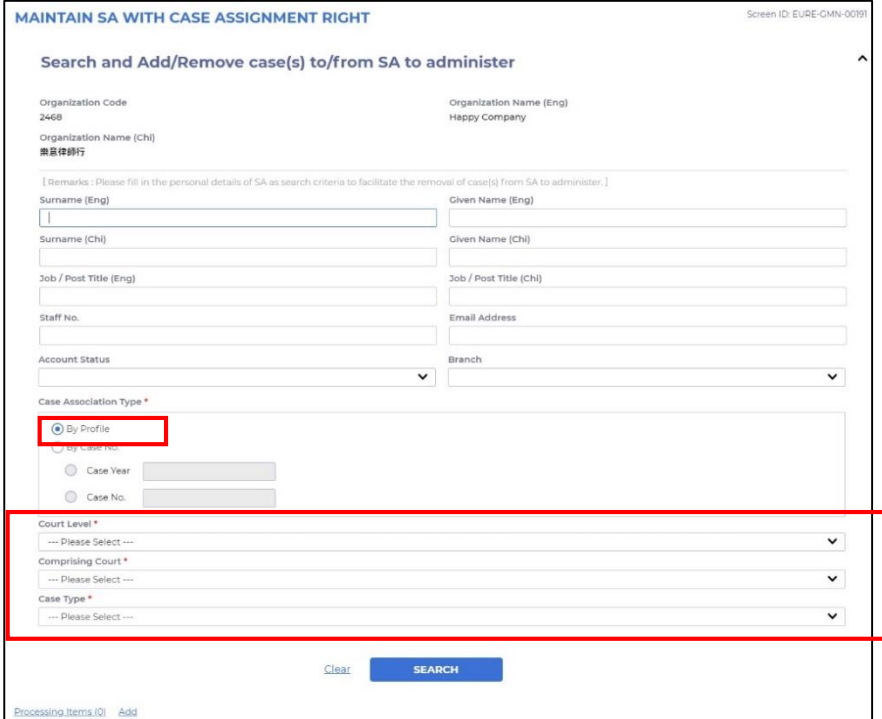
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Item	Process	Related screenshots for reference																																								
16.	<p><u>Input the search criteria to search an OU</u></p> <p>Input search criteria ></p> <p>Click “Search” ></p>	<p>The “Search Organization User (“OU”)” screen is displayed</p> 																																								
17.	<p><u>Select the OU to whom cases to be linked-up by profile</u></p> <p>Depending on the search criteria entered, the result will then display</p> <p>Select the checkbox next to the OU(s) you want to assign the selected case profile to ></p> <p><i>[Note: SA may select more than one OUs to link-up with the selected profile(s)]</i></p> <p>Click “SUBMIT” ></p>	<p>The “Search Result of Organization User (“OU”)” screen is displayed</p>  <table border="1"> <thead> <tr> <th>BRANCH</th> <th>SURNAME (ENG)</th> <th>GIVEN NAME (ENG)</th> <th>SURNAME (CHI)</th> <th>GIVEN NAME (CHI)</th> <th>JOB / POST TITLE (ENG)</th> <th>JOB / POST TITLE (CHI)</th> <th>STAFF NO.</th> <th>EMAIL ADDRESS</th> <th>ACCOUNT STATUS</th> </tr> </thead> <tbody> <tr> <td><input checked="" type="checkbox"/> HQ</td> <td>Au</td> <td>Ann</td> <td>-</td> <td>-</td> <td>Officer 2</td> <td>-</td> <td>-</td> <td>asunnyday633@gmail.com</td> <td>Active</td> </tr> <tr> <td><input type="checkbox"/> HQ</td> <td>Siu</td> <td>Yanny</td> <td>-</td> <td>-</td> <td>Officer 3</td> <td>-</td> <td>-</td> <td>asunnyday633@gmail.com</td> <td>Active</td> </tr> <tr> <td><input type="checkbox"/> HQ</td> <td>Wong</td> <td>Paul</td> <td>-</td> <td>-</td> <td>Officer 1</td> <td>-</td> <td>-</td> <td>asunnyday633@gmail.com</td> <td>Active</td> </tr> </tbody> </table>	BRANCH	SURNAME (ENG)	GIVEN NAME (ENG)	SURNAME (CHI)	GIVEN NAME (CHI)	JOB / POST TITLE (ENG)	JOB / POST TITLE (CHI)	STAFF NO.	EMAIL ADDRESS	ACCOUNT STATUS	<input checked="" type="checkbox"/> HQ	Au	Ann	-	-	Officer 2	-	-	asunnyday633@gmail.com	Active	<input type="checkbox"/> HQ	Siu	Yanny	-	-	Officer 3	-	-	asunnyday633@gmail.com	Active	<input type="checkbox"/> HQ	Wong	Paul	-	-	Officer 1	-	-	asunnyday633@gmail.com	Active
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18.	<p><u>Confirm the options selected</u></p> <p>Check the case profile selected in Item 14 and the OU(s) selected in Item 17</p> <p>Then click “SUBMIT” ></p>	<p>All the selected options are displayed</p>																																								


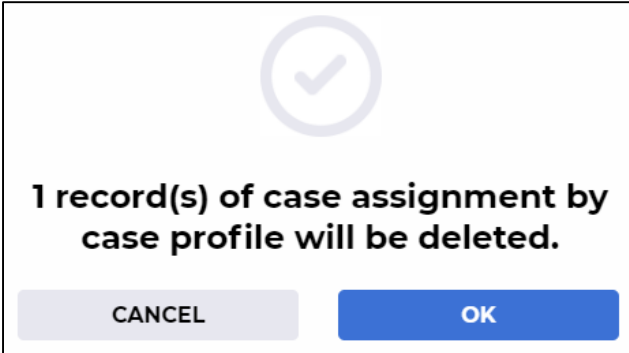
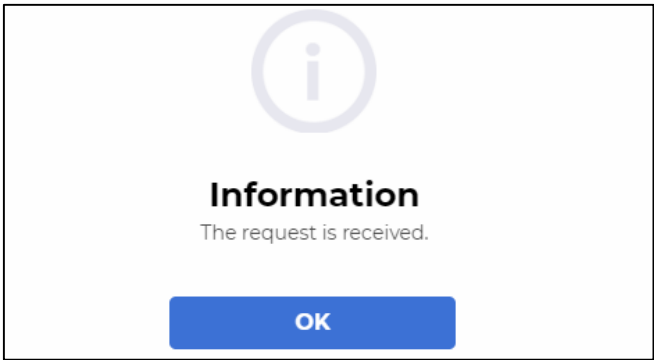
Step-by-step guide - “Assign court case(s) to OU Account(s) by SA of same branch, including assignment by PA (by profile)”

Item	Process	Related screenshots for reference
		 <p>The screenshot displays the 'ASSIGN COURT CASE(S) TO OU ACCOUNT(S)' screen. It includes fields for Organization Code (2468) and Organization Name (Happy Company). Below, there are search filters for 'Cases' and 'Organization User'. A red box highlights the selected case (District Court, Personal Injuries Action) and the selected organization user (HQ, Au, Ann, Officer 2).</p>
19.	<p><u>Acknowledgement</u></p> <p>Click “OK” to complete ></p>	<p>A pop-up message screen is displayed</p>  <p>The screenshot shows an information pop-up message with the text 'Information The request is received.' and an 'OK' button.</p>

Step-by-step guide - “Assign court case(s) to OU Account(s) by SA of same branch, including assignment by PA (by profile)”

Item	Process	Related screenshots for reference
Remove Case(s) from SA to administer (by profile)		
20.	<p><u>Assign default OU Account(s) and court case(s)</u></p> <p>After logging in with a PA account, under Main Menu ></p> <p>Select Assign default OU Account(s) and court case(s) ></p> <p>Select Maintain SA with Case Assignment Right ></p>	<p>The landing page of PA Account is displayed</p> 
21.	<p><u>Search existing case assignment record with SA - By Profile</u></p> <p><i>[Note: From this screen, apart from inputting the required fields relating to Case Association Type, you may also input other search criteria (e.g. personal particulars of SA) to narrow down the search result.]</i></p> <p>Select the option “By Profile” (i.e. case type) ></p> <p>Select Court Level ></p> <p>Select Comprising Court ></p> <p>Select Case Type ></p> <p>Click “SEARCH” ></p>	<p>The “Maintain SA with Case Assignment Right – Search and Add/Remove case(s) to/from SA to administer” screen is displayed</p> 

Step-by-step guide - “Assign court case(s) to OU Account(s) by SA of same branch, including assignment by PA (by profile)”

Item	Process	Related screenshots for reference
22.	<p><u>Search result shows in the record table -</u></p> <p>Depending on the search criteria entered, the result will then display.</p> <p>To delete the existing case assignment record</p> <p>For the record which needs to be deleted, tick the checkbox next to the record and click “Delete” ></p>	<p>The search result – “List of SA with rights to administer cases (By Profile)” screen is displayed</p> 
23.	<p><u>Confirmation</u></p> <p>A message listing out the number of record(s) of case assignment by case profile will be deleted pops-up.</p> <p>Click “OK” to confirm the selection ></p>	<p>A pop-up message screen is displayed</p> 
24.	<p><u>Acknowledgement</u></p> <p>Click “OK” to complete ></p>	<p>A pop-up message screen is displayed</p> 
NOTE	<p><i>If the case link-up arrangement to a SA is made by way of profile, the system will not be able to support removal of a specific case number from the SA, even though the concerned case comes from the same case profile.</i></p>	