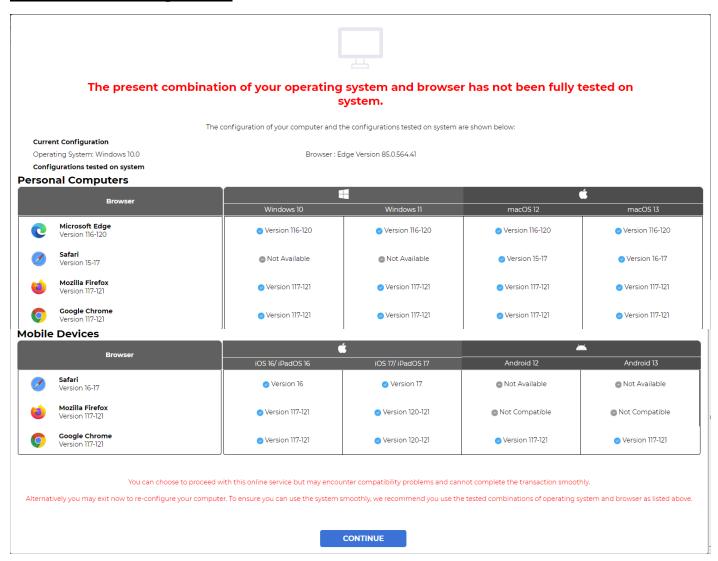
Submit e-Apostille Application

To submit e-Apostille application, please follow the steps below:

Check Client Configuration



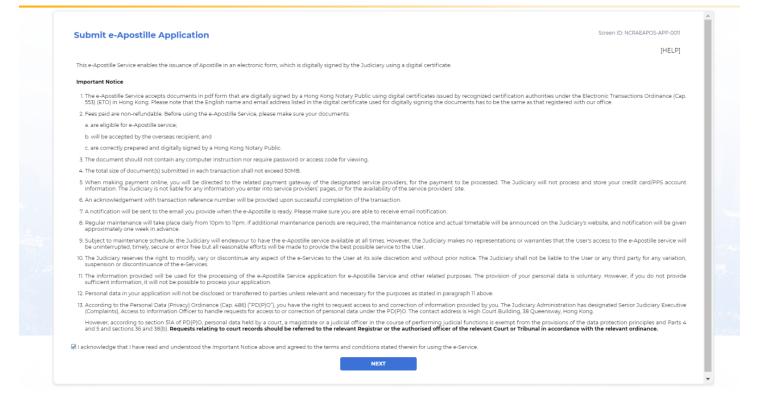
This screen will only appear if your computer's configuration is not fully tested on the system. You can choose to proceed with the submission of the e-Apostille application but may encounter compatibility problems and cannot complete the transaction smoothly. Alteratnively, you may exit to re-configure your computer. To ensure you can use the system smoothly, we recommend you use the tested combinations of operating system and browser.

Review the configuration of your computer and re-configure your computer if necessary ⇒ Click "CONTINUE"

Read Important Notice

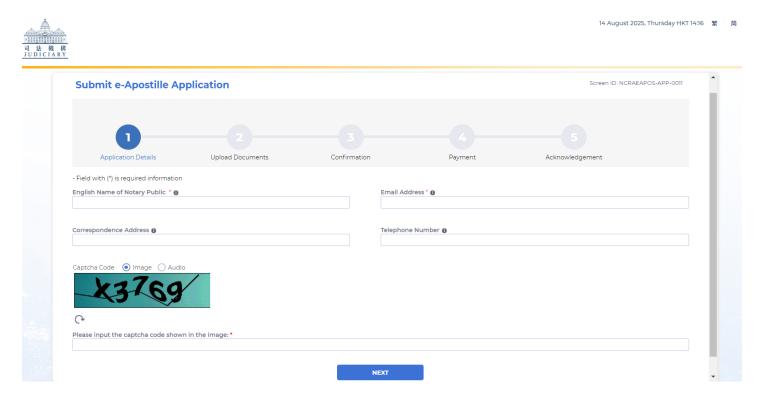


22 August 2025, Friday HKT 14:20 繁



Read the important notice and check the check box "I acknowledge that I have read and understood the Important Notice above and agreed to the terms and conditions stated therein for using the e-Service." ⇒ Click "NEXT"

Step 1 – Input Application Details

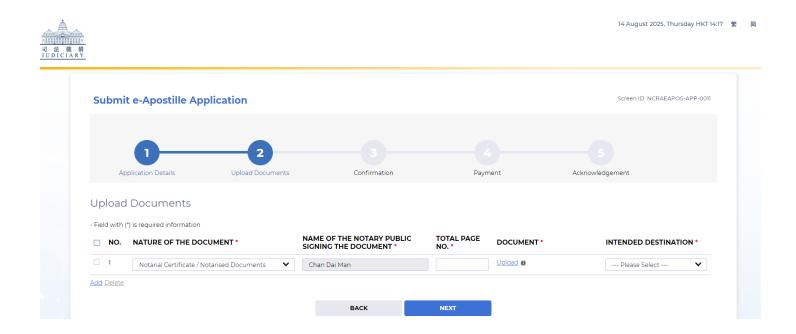


If required, click the information symbols "0" next to the fields to show more information about the input fields.

Input the application details (English Name and email address must be the same as that registered with APO office) \Rightarrow Enter the captcha code \Rightarrow Click "NEXT"

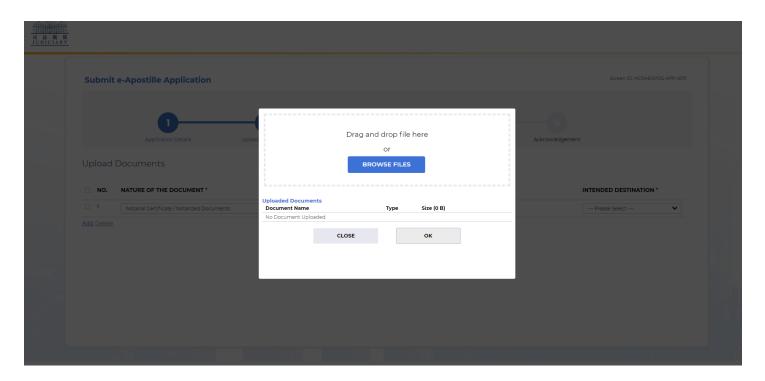
Step 2 – Upload Documents

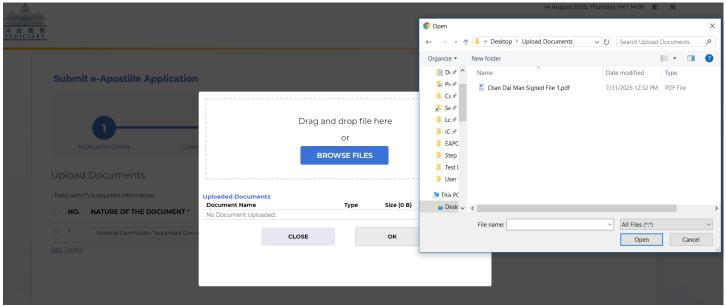
The e-Apostille Service accepts documents in pdf form that are digitally signed by a Hong Kong Notary Public using digital certificates issued by recognized certification authorities under the Electronic Transactions Ordinance (Cap. 553) (ETO) in Hong Kong. Please note that the English name and email address listed in the digital certificate used for digitally signing the documents has to be the same as that registered with our office.



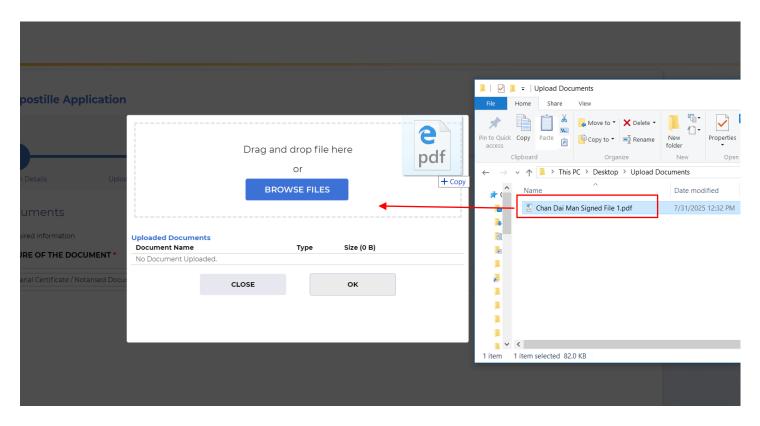
Choose the "NATURE OF THE DOCUMENT", input the "TOTAL PAGE NO." of the document, and choose the "INTENDED DESTINATION" ⇒ Click "Upload" to attach the digitally signed document in PDF format.

The maximum length of file name of each document(s) is 100 characters including space.

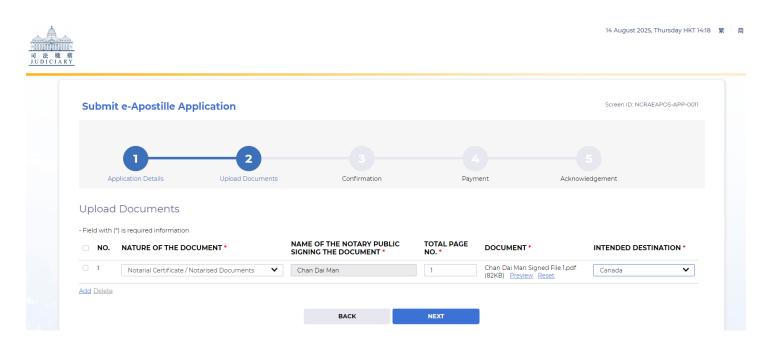




Click "BROWSE FILES" to select the document from the local drive and upload the document ⇒ Click "OK"



Or, drag the document from the local drive and drop it to the box marked as "Drag and drop file here" to upload the document \Rightarrow Click "OK"

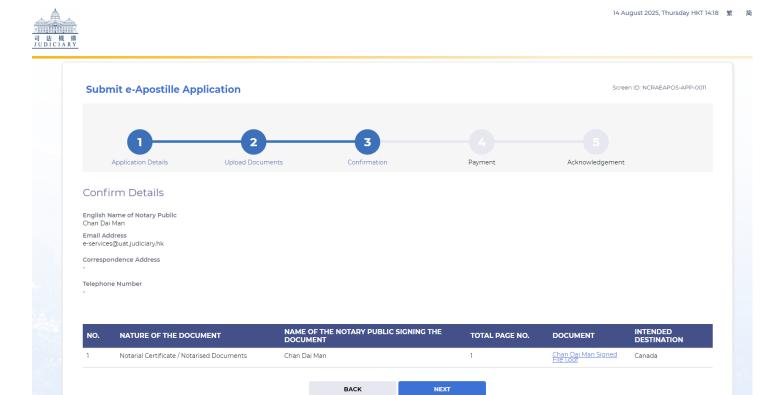


Preview the document if required and confirm the document uploaded is in order ⇒ Click "Next"

To delete the uploaded document, check the checkbox next to the "NO." of the document ⇒ Click "Delete"

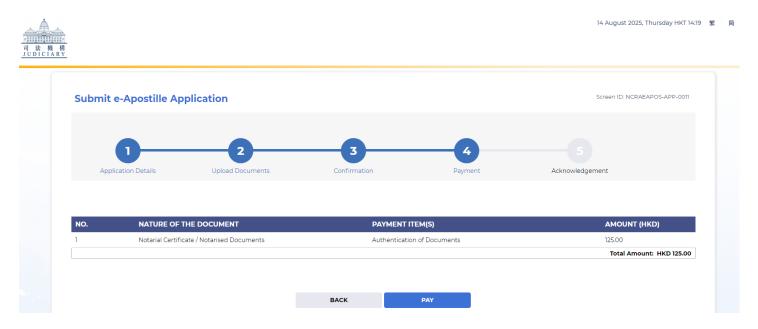
To upload an additional document (if any) \Rightarrow Click "Add" and repeat **Step 2**

Step 3 – Confirm Details

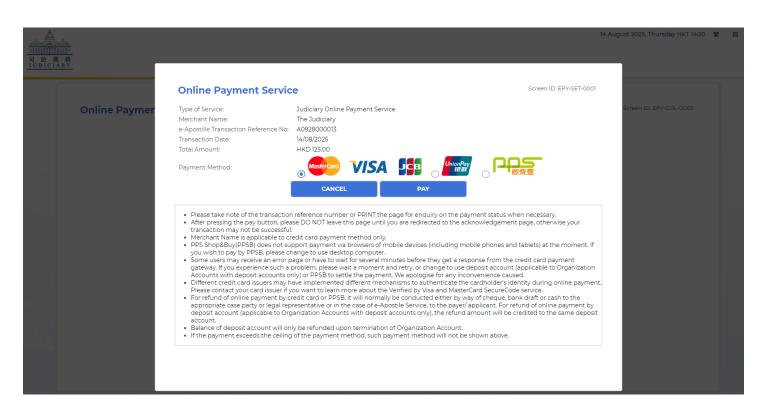


Confirm the details inputted in **Step 1 and Step 2** ⇒ Click "NEXT"

Step 4 - Payment



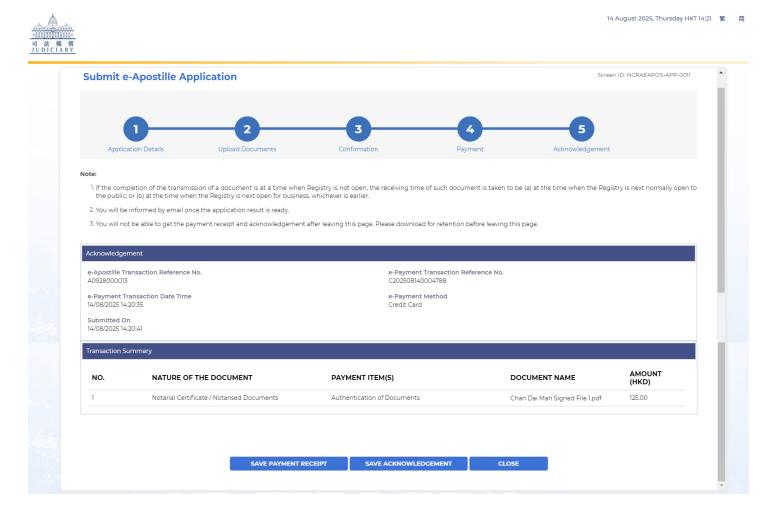
Review the payment details and proceed for payment ⇒ Click "PAY"



Select the payment method \Rightarrow Click "PAY" (You will be redirected to Online Payment Service to settle payment. Please do not leave this screen until you are redirected to the acknowledgement page.)

Any payment over HK\$3,300 should be settled by web-based PPS Shop&Buy Service ("PPSB") payment subject to the default maximum amount for PPSB payment as set by the service provider not being exceeded and such ceiling is currently HK\$100,000.

Step 5 - Download Payment Receipt and Acknowledgement



When you see the acknowledgement page, this means that your submission is successfully completed.

Click "SAVE PAYMENT RECEIPT" or "SAVE ACKNOWLEDGEMENT" to download the Payment Receipt and the Acknowledgement.

Click "CLOSE" to exit function.

Appendix I - System Requirements

Hardware requirements:

Personal computers or mobile devices with Internet connection.

Software requirements:

(a) Combinations of operating systems and browsers supported are as follows:

Personal Computers

Browser	Operating System	
	Microsoft Windows 10 / 11	macOS
Microsoft Edge	Yes	Yes
Safari	-	Yes
Mozilla Firefox	Yes	Yes
Google Chrome	Yes	Yes

Mobile Devices

Browser	Operating System	
	iOS / iPadOS	Android
Safari	Yes	-
Mozilla Firefox	Yes	-
Google Chrome	Yes	Yes

- (b) Browser settings to be enabled:
 - Javascript
 - Cookies
 - Transport Layer Security (TLS) v1.2
 - Allow pop-ups from the system