


Collection of e-Apostille

To check the results of e-Apostille application, please follow the steps below:

Check Client Configuration























The present combination of your operating system and browser has not been fully tested on system.

The configuration of your computer and the configurations tested on system are shown below:
















Current Configuration
Operating System: Windows 10.0
Browser : Edge Version 85.0.564.41

Configurations tested on system

Personal Computers

Browser	Windows		macOS	
	Windows 10	Windows 11	macOS 12	macOS 13
 Microsoft Edge Version 116-120	 Version 116-120	 Version 116-120	 Version 116-120	 Version 116-120
 Safari Version 15-17	 Not Available	 Not Available	 Version 15-17	 Version 16-17
 Mozilla Firefox Version 117-121	 Version 117-121	 Version 117-121	 Version 117-121	 Version 117-121
 Google Chrome Version 117-121	 Version 117-121	 Version 117-121	 Version 117-121	 Version 117-121

Mobile Devices

Browser	iOS/iPadOS		Android	
	iOS 16/ iPadOS 16	iOS 17/ iPadOS 17	Android 12	Android 13
 Safari Version 16-17	 Version 16	 Version 17	 Not Available	 Not Available
 Mozilla Firefox Version 117-121	 Version 117-121	 Version 120-121	 Not Compatible	 Not Compatible
 Google Chrome Version 117-121	 Version 117-121	 Version 120-121	 Version 117-121	 Version 117-121

You can choose to proceed with this online service but may encounter compatibility problems and cannot complete the transaction smoothly.

Alternatively you may exit now to re-configure your computer. To ensure you can use the system smoothly, we recommend you use the tested combinations of operating system and browser as listed above.

CONTINUE

This screen will only appear if your computer's configuration is not fully tested on the system. You can choose to proceed with the result checking of the e-Apostille application but may encounter compatibility problems and cannot complete the transaction smoothly. Alternatively, you may exit to re-configure your computer. To ensure you can use the system smoothly, we recommend you use the tested combinations of operating system and browser.

Review the configuration of your computer and re-configure your computer if necessary ⇒ Click "CONTINUE"

Read Important Notice



14 August 2025, Thursday HKT 15:56 繁 簡

Collection of e-Apostille

Screen ID: NCRAEAPOS-APP-0021

[HELP]

This e-Service enables Users to check for result of an e-Apostille application using the Transaction Reference No.

Important Notice

1. You would have received an email notification if your e-Apostille is ready or when the result to your application is available.
2. Please note the Apostille certificate is digitally signed by the Judiciary and the certificate used by the Judiciary is not trusted by some PDF readers by default. To open the document without the warning message, you must configure your pdf reader to trust the Hong Kong Post CA root certificate. The sample steps to download the Hong Kong Post CA root certificate and configure the PDF readers are provided in the links below:
[<FAQ - Acrobat Reader Setting>](#) [<FAQ - Foxit PDF Reader Setting>](#)
3. System services will not be available during the scheduled daily maintenance from 10pm to 11pm. If additional maintenance periods are required, the maintenance notice and actual timetable will be announced on the Judiciary's website, and notification will be given approximately one week in advance.
4. Subject to maintenance schedule, the Judiciary will endeavour to have the e-Apostille service available at all times. However, the Judiciary makes no representations or warranties that the User's access to the e-Apostille service will be uninterrupted, timely, secure or error free but all reasonable efforts will be made to provide the best possible service to the User.
5. The Judiciary reserves the right to modify, vary or discontinue any aspect of the e-Services to the User at its sole discretion and without prior notice. The Judiciary shall not be liable to the User or any third party for any variation, suspension or discontinuance of the e-Services.

☒ I acknowledge that I have read and understood the Important Notice above and agreed to the terms and conditions stated therein for using the e-Service.

NEXT

Read the important notice and check the check box “I acknowledge that I have read and understood the Important Notice above and agreed to the terms and conditions stated therein for using the e-Service.” ⇒ Click “NEXT”

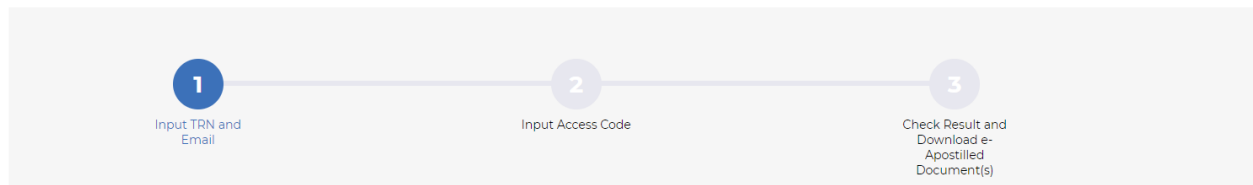
Step 1 – Input Transaction Reference No. and Email



14 August 2025, Thursday HKT 15:57 繁 簡

Collection of e-Apostille

Screen ID: NCRAEAPOS-APP-0021

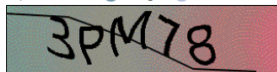


- Field with (*) is required information

e-Apostille Transaction Reference No. * ⓘ

Email * ⓘ

Captcha Code ☒ Image ☐ Audio



Please input the captcha code shown in the image: *

NEXT

If required, click the information symbols “ⓘ” next to the fields to show more information about the input fields.

Input the e-Apostille Transaction Reference No. and Email ⇒ Enter the captcha code ⇒ Click “NEXT”

Step 2 – Input Access Code



15 July 2025, Tuesday HKT 15:06 繁體中文

Collection of e-Apostille

Screen ID: NCRAEAP05-APP-0021



Note:
Please collect the access code from your email.

Access Code *

NEXT

Check email to get a one-time access code and input the one-time access code in “Access Code” ⇒ Click “NEXT”

Step 3 – Check Result and Download e-Apostilled Document



Collection of e-Apostille

Screen ID: NCRAEPOS-APP-0021

1

Input TRN and Email

2

Input Access Code

3

Check Result and Download e-Apostilled Document(s)

e-Apostille Transaction Reference No.

A0927000179

e-Payment Transaction Reference No.

C202508130004762

e-Payment Transaction Date Time

13/08/2025 17:04:14

Download Period

13/08/2025 - 03/09/2025 23:59:59

Apostilled Document List

NO.	NATURE OF THE DOCUMENT *	APOSTILLE NUMBER	APPLICATION RESULT	SELECT ALL
1	Notarial Certificate / Notarised Documents	E352 / 2025	Accepted	<input checked="" type="checkbox"/>
2	Notarial Certificate / Notarised Documents	E353 / 2025	Accepted	<input checked="" type="checkbox"/>
3	Notarial Certificate / Notarised Documents	-	Rejected by Senior Deputy Registrar, High Court APOS JJO 001 for the reason: The document is not acceptable for Apostille	<input type="checkbox"/>

DOWNLOAD SELECTED DOCUMENT(S)

CLOSE

Only document(s) accepted for apostille service can be downloaded. Select document(s) ⇒ Click “DOWNLOAD SELECTED DOCUMENTS”

You will have to download the document within 21 days.

Click “CLOSE” to exit function.

Appendix I - System Requirements

Hardware requirements:

- Personal computers or mobile devices with Internet connection.

Software requirements:

- (a) Combinations of operating systems and browsers supported are as follows:

Personal Computers

Browser	Operating System	
	Microsoft Windows 10 / 11	macOS
Microsoft Edge	Yes	Yes
Safari	-	Yes
Mozilla Firefox	Yes	Yes
Google Chrome	Yes	Yes

Mobile Devices

Browser	Operating System	
	iOS / iPadOS	Android
Safari	Yes	-
Mozilla Firefox	Yes	-
Google Chrome	Yes	Yes

- (b) Browser settings to be enabled:

- Javascript
- Cookies
- Transport Layer Security (TLS) v1.2
- Allow pop-ups from the system